

# Hartford Region Update on Community Health Improvement Plan

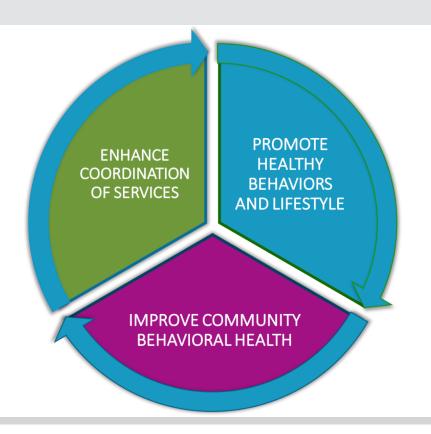
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## A Focus on Root Cause: Social Determinants of Health

Social determinants of health are conditions in the environments in which people are born, live, learn, work, play, worship, and age that affect a wide range of health, functioning, and quality-of-life outcomes and risks.



# The Three Pillars of Addressing Root Cause



Strategic priority interests that drive our response to addressing root cause



## **Enhance Coordination of Services**

### **Baseline Indicators**

PARTS OF HARTFORD
DESIGNATED AS
MEDICALLY UNDERSERVED

73% HARTFORD CITY
REPORT GOOD HEALTH
(86% IN CT)

HEALTH DISEASE MORTALITY 151.4 (101.6 IN CT)

## Key Plan Initiative Tactics to Implement

- Evaluate and use information exchange portal resources, linking healthcare providers with community-based organizations
- Improve IT resources to enable community focus and better measurement of outcomes
- Develop a playbook for infrastructure, dashboard of health, governance, and community workflows
- Enable dynamic and up-to-date asset mapping

- Develop innovation network for learning, research, co-creation, and rapid knowledge dissemination (bi-directional communication platform)
- Implement new or increased use of Community Health Workers (CHW)
- Evaluate and use adaptive technology (e.g., geofencing, GIS mapping, artificial intelligence, biometric risk assessment, Epic tie-ins)



## Promote Healthy Behaviors and Lifestyle

### Baseline Indicators

11.6% OF THE POPULATION IN POVERTY (10.4% IN CT)

**42% OF FOOD INSECURE** COUNTY **RESIDENTS HAVE INCOM**E TOO HIGH TO QUALIFY FOR ASSISTANCE

33% HARTFORD CITY AT HEALTHY WEIGHT (39% CT)

### Key Plan Initiative Tactics to Implement

- Screen for healthy food need identification in community population and provide assessment at points of care
- Enhance Promotion and Marketing, including adopting 5-2-1-0 initiative, at schools, workplaces, public spaces, faith communities, and healthcare events
- Provide voucher/prescription programs for fruits and vegetables
- Promote and improve healthy food donation

- Further partnerships with food pantries/banks and food providers and suppliers
- Create more access points for healthy foods
- Develop urban gardens, community gardens, hospital campus gardens, farmer's markets (fresh food)
- Evaluate and use mobile food programs
- Create and support food policy councils



## Improve Community Behavioral Health

### **Baseline Indicators**

19.0% ADULT DEPRESSION (17.2 % IN CT)

15% AREA (24% IN CITY)
CIGARETTE SMOKING
(12% IN US)

77% HARTFORD CITY
REPORT GOOD MENTAL
HEALTH (84% CT)

## Key Plan Initiative Tactics to Implement

- Embed behavioral health services in primary care (ongoing)
- Recruit more mental health providers, with focus on community outpatient services (e.g., family therapists)
- Implement Recovery Coach program in ED
- Provide more depression screening growth and at more points of care with referrals (including at public schools) and integrate into Epic
- Further Mental Health First Aid training and grow community behavioral health training at the local level
- Enhance services in virtual mental health, including tele-psychiatry

